

FAMILY PRACTICE

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PATIENT PORTAL POLICY

The portal is intended to improve communication between our patients and staff. We are pleased to offer this service.

Please review the privacy policy online. If you give your username and password to a friend or family member, they will have access to your health information. We discourage you from doing so.

We request that you do not send urgent or emergent messages through the portal.

There is a 3 business day turnaround on messages sent through the portal. If the message is sent on a weekend or holiday, it will not be addressed until the next business day.

The portal will only be managed during the office's normal business hours: 9:00am- 5:00pm Monday thru Friday.

The practice reserves the right to deny access to the portal for what we perceive to be abuse or misuse of the service.